



January 7, 2014

VIA EMAIL TO: [swilliamson@regstaff.sc.gov](mailto:swilliamson@regstaff.sc.gov)

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA CLEC OPERATIONS**

**COMPANY NAME:** Hotwire Communications, Ltd.

**QUARTER / YEAR:** 4th Quarter 2013

| <u>Month:</u>                              | <u>OCT</u> | <u>NOV</u> | <u>DEC</u> |
|--|------------|------------|------------|
| Number of Customer Access Lines            | -0-        | -0-        | -0-        |
| Trouble Reports / Access Line (%)          | n/a        | n/a        | n/a        |
| Customer Out of Service Clearing Times (%) | n/a        | n/a        | n/a        |
| New Installs Completed w/in 5 Days (%)     | n/a        | n/a        | n/a        |
| Commitments Fulfilled (%)                  | n/a        | n/a        | n/a        |

Comments / Explanations: Hotwire did not provide CLEC service in South Carolina during the 4th Quarter of 2013.

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